



Knowledge Bank

LESSONS LEARNT

AUTHOR:

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COUNTRY WHERE THE ACTION THAT ORIGINATED THIS KNOWLEDGE TOOK PLACE:

Chile Colombia Costa Rica Paraguay Uruguay

PHASE OF THE OPERATION CYCLE FOR THIS KNOWLEDGE:

Implementation

ACTORS INVOLVED IN THE GENERATION OF THIS KNOWLEDGE:

Ministerio de Desarrollo Social (MIDES) - Uruguay

Ministerio de Desarrollo Humano e Inclusión Social - Costa Rica

Brasil

Ministerio de Desarrollo Social -Chile

Ministerio de la Niñez y la Adolescencia - Paraguay

Ministerio de Salud y Protección Social - Colombia

Organización Internacional Ítalo-Latinoamericana (IILA) - Italia

CONTRIBUTION TO THE SUSTAINABLE DEVELOPMENT GOALS



Building together the methodology of work between peers

Description of the action that gave rise to the learning:

At the beginning of the project, there was a theoretical framework for "Peer-to-Peer technical visits": one of the pillars of the project which consists of visits to each of the partner countries, including political and technical representatives from other countries involved, in order to collect best practices and make recommendations. This theoretical framework has, gradually and thanks to the lessons learned from each visit and the experience and global vision of the project team, become a consolidated methodology whose main characteristic is to bring those involved into the limelight.

The visits that have allowed this learning have been: three to Paraguay and Uruguay and two to Brazil, Chile, Colombia and Costa Rica.

Experience gained:

The importance of jointly defining the criteria and guidelines for each visit or peer-to-peer activity (from planning to systematisation), until developing a consolidated and appropriate methodology by all that allows for maximizing resources, capitalizing on learning and minimizing risks.

Impacts:

Having a methodology that was built by all the partners generates:

- Efficient management of resources and time, which is a particularly important issue when dealing with official missions involving high-level officials.
- Greater involvement of different actors, in addition to governments: academic institutions, civil society, technical teams and users of the care system.
- Greater quality in exchanges of knowledge between providers and beneficiaries.
- A knowledge management framework and collaboration beyond the closing of the project.

The added value of Triangular Cooperation: (more information here)

- 1. Building ownership and trust.
- 3. Sharing knowledge and learning jointly.
- 4. Co-creating solutions and flexibility.

Keywords:

Technical exchange

Peer Review

Peer-to-peer workshops